UCD Surveys and Student Experience

Evasys HE Roadshow, NUI Galway
27 May 2026

University College Dublin
An Coláiste Ollscoile,
Baile Átha Cliath

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Supporting an improved student experience at UCD

UCD strategy and student experience

- Strategic rationale for evaluation surveys

UCD Strategy to 2030: Breaking Boundaries

- Supporting our strategic objectives

Supporting student engagement at UCD

- Using evasys for enhanced insight

What next?

- The next phase of this project

Improving Student Voice – Redesigning Module Evaluation

UCD Strategy for Education and Student Success (2019)

Existing Module Feedback Surveys had been running in in-house system since 2011

Education strategy recommended a review of the system

Review and consultation recommended that measures be taken to address:

- Falling response rates
- Way to evaluate teaching separate to module
- Close the feedback loop with students

What changed?

New system: evasys

New survey to evaluate teaching separate to the module – Lecturer Teaching Survey

Instructor's reflections – functionality to close the feedback loop with students

Ways to improve student engagement:

- Student portal
- Automated emails
- Link to Brightspace

- Response rates have increased
- Closing the loop is valued by students
- System features and integration allows us to expand student engagement initiatives

STUDENT FEEDBACK

UCD Strategy and Student Experience

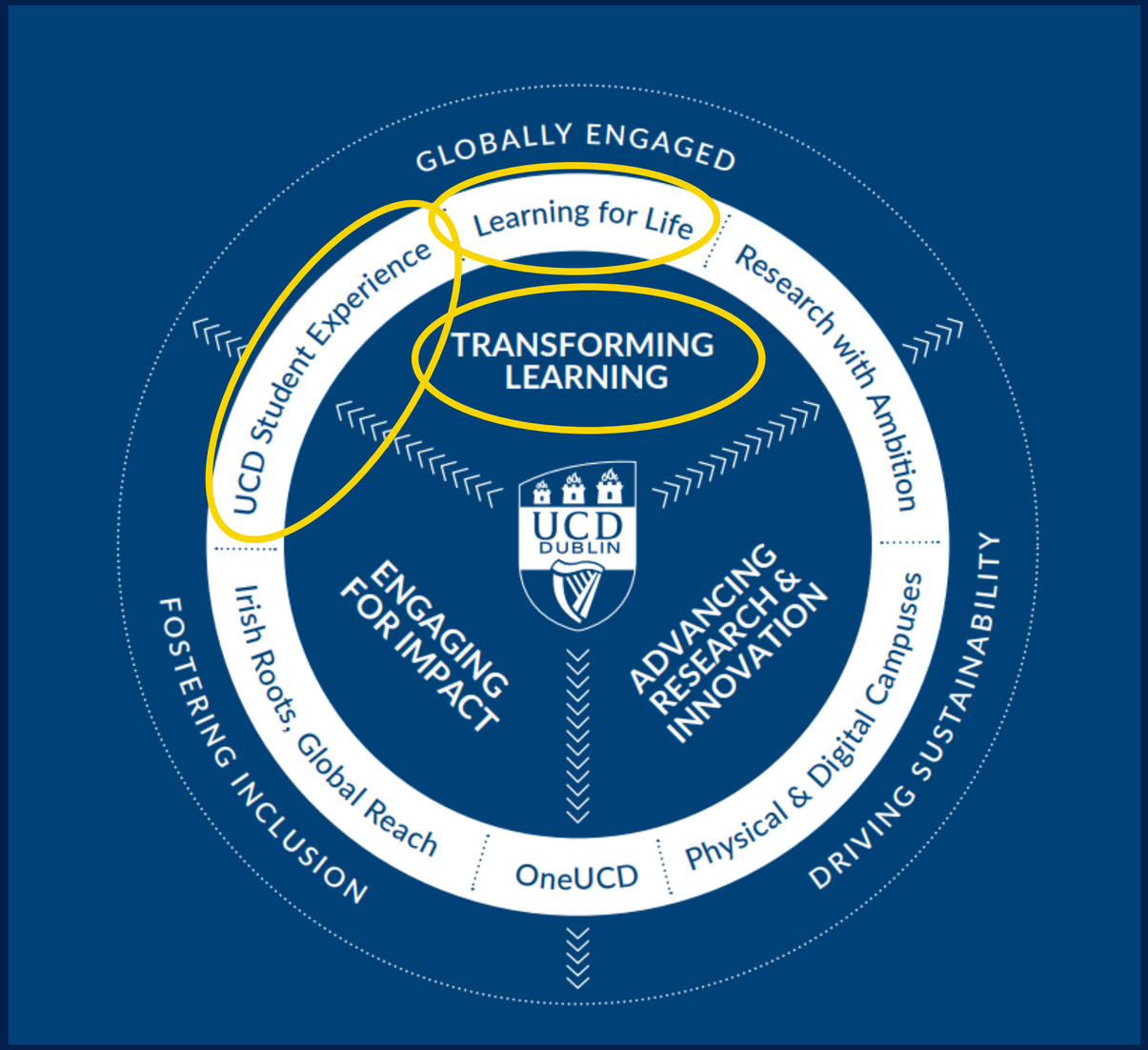
UCD in 2030 will be…

- an exemplar in supporting student experience, wellbeing and sense of belonging

Pillar: Transforming Learning

Cross-cutting initiatives:

- Learning for life
- UCD Student Experience



Supporting Strategic Objectives

Student Surveys – Supporting Engagement, Wellbeing and Belonging. Capturing Student Voice

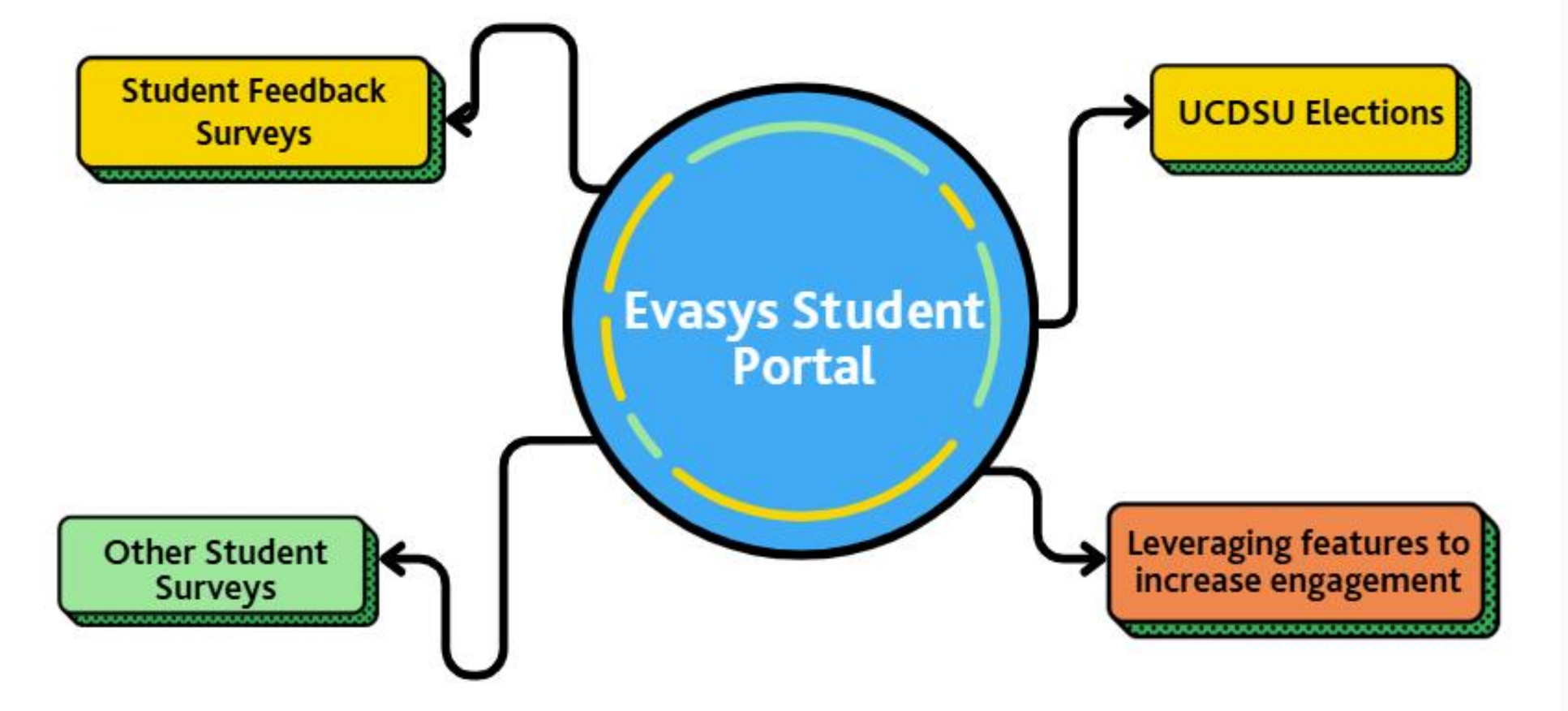
Survey data delivering data-driven insights, inform KPIs and success metrics

UCD KPI 4: Student Satisfaction (StudentSurvey.ie satisfaction)

Management Information Metrics: Student Experience & Success

Using Evasys to increase student engagement

Evasys as a ‘one-stop-shop’



Enhancing Student Engagement

UCDSU Elections

UCDSU Class Rep Elections 2025 and 2026

UCDSU Constitutional Referendum 2026

- Allowed students to vote through their student portal
- No ‘other/new’ system
- Students were able to see other surveys while they were voting

Other Surveys

UCD Student Survey 2025 (internal StudentSurvey.ie)

UCD Peer Mentor and Peer Mentee Surveys

UCD Timetabling Survey

Feedback on:

- Teaching and learning
- Experience with supports
- Extra-curricular
- Belonging
- Withdrawal
- Overall satisfaction
- What students would like to see changed

Features to support the process

- Student Portal – one-stop-shop. All surveys in one place
- Consistent survey tool, interface and functionality. Good for students, good for us
- Consistent email templates, branding
- Integration with Brightspace, ease of access and communication

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UCD Student Feedback Portal

Strategy 2030 and next steps

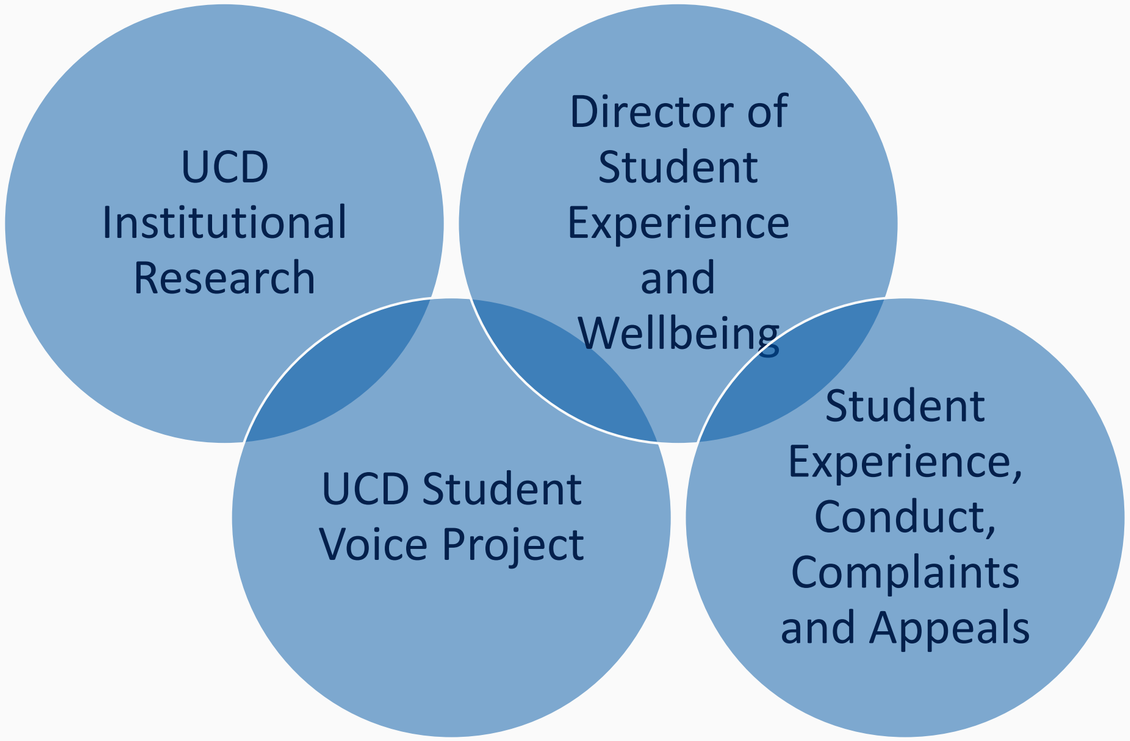
UCD Student Voice Project

We will:

· establish an Office of Student Experience and Wellbeing to enhance the initiatives, services and supports that we provide to our students

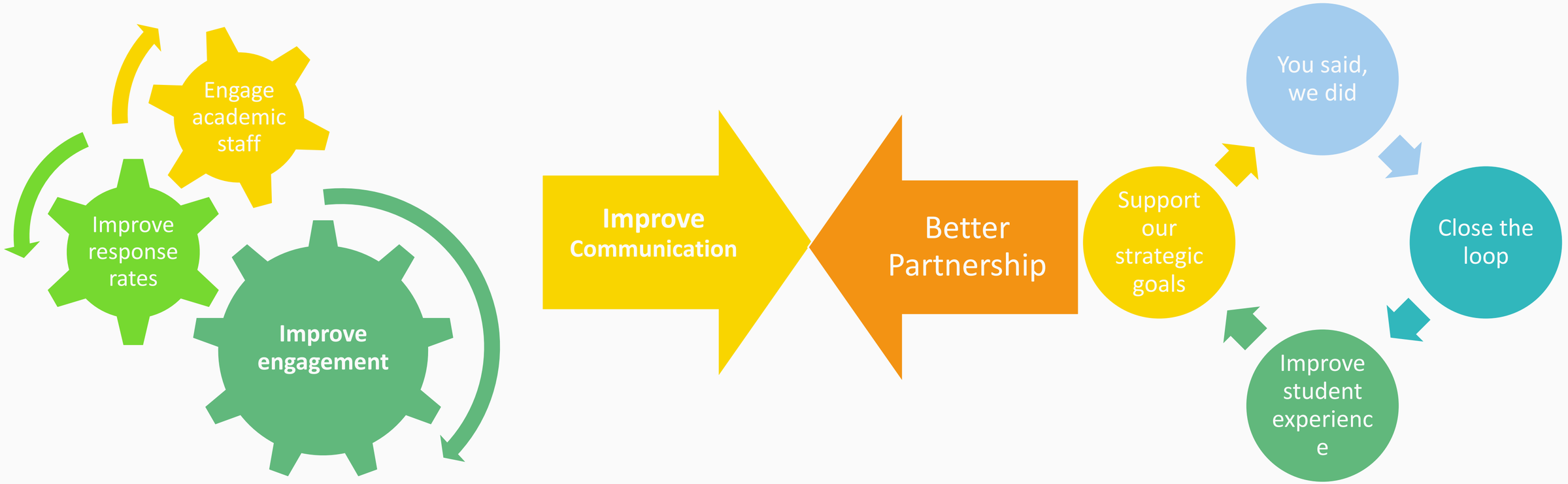
Director of Student Experience and Wellbeing appointed 2026

- Strategy 2030 allocated funding to deliver on strategic objectives
- Collaborative application applied for funding for Student Voice Project
- Main components are Student Voice Officer, Intern and budget for supporting initiatives



UCD Student Voice Project

Student Voice project is funded through the university's strategic funding efforts to deliver student-centred initiatives aimed at enhancing education and overall student experience.



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Thank you!